

- Make PA forms and Preferred Drug List more accessible on DSS web site as well as available on other frequented websites (e.g., CHN, CPA, Medical Society, etc.)
- Refresh outreach to prescribers on PA requirements and 14-day supply – hold a combined educational session for prescribers and pharmacists
- Continue to promote participation in e-prescribing
- Consider implementing a web-based portal for PA process
- Outreach by the respective Provider Representative (one-on-one outreach)